



# Community Development Financial Institutions (CDFI) Fund

## FY 2011 CDFI Program Application Training Financial Assistance (FA) Program

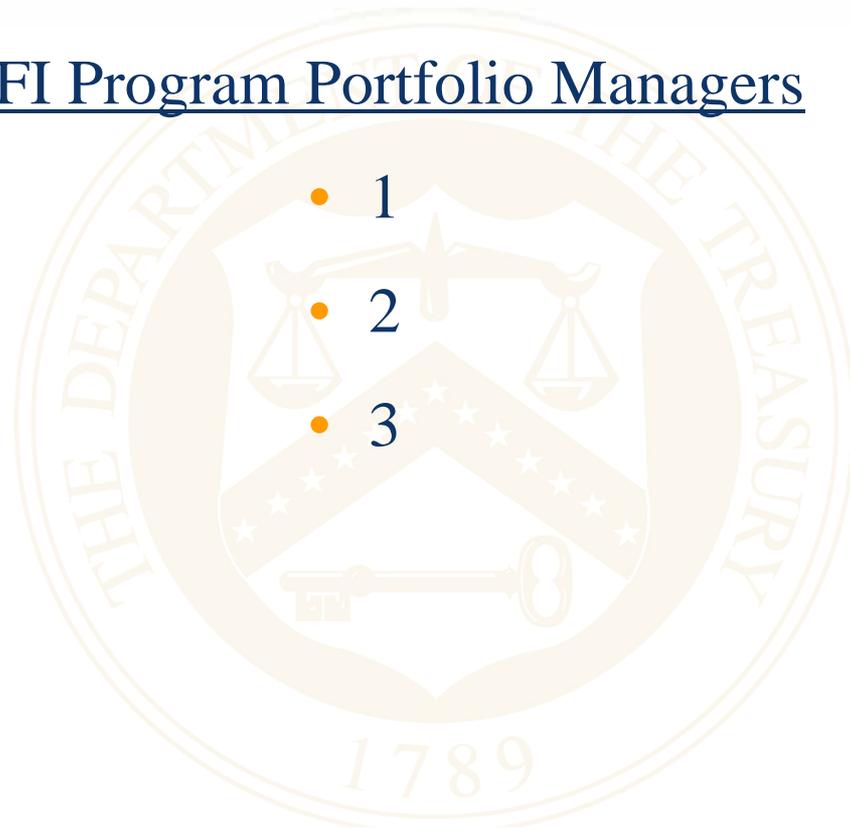




# Your Presenters

## CDFI Program Portfolio Managers

- 1
- 2
- 3





# Presentation Agenda

## CDFI Fund Overview

### FY2011 CDFI Program

- Financial Assistance (FA)
- Healthy Food Financing Initiative (HFFI-FA)

### Comprehensive Business Plan (FA)

### Application Review Process & Awardee Selection

### Reminders



# CDFI Fund Overview

## *Mission*

- ❖ The CDFI Fund's mission is to increase economic opportunity and promote community development investments for underserved populations and in distressed communities in the United States.

## *Vision*

- ❖ Economically empower America's underserved and distressed communities.





# CDFI Fund Overview

CDFI Fund invests in and support CDFIs, CDEs, and other financial institutions through:

- ❖ **CDFI Program**
  - Financial Assistance (FA) Awards
  - Technical Assistance (TA) Grants
- ❖ **Native American CDFI Assistance (NACA) Program**
- ❖ **Bank Enterprise Award (BEA) Program**
- ❖ **New Markets Tax Credit (NMTC) Program**
- ❖ **Capital Magnet Fund (CMF) Program**
- ❖ **Financial Education & Counseling (FEC) Program**



# CDFI Fund Overview

## *Accomplishments since inception in 1994:*

- ❖ Invested over \$1.2 billion to community development organizations and financial institutions (CDFI/Native/BEA)
- ❖ Allocated \$26 billion (NMTC)





# CDFI Fund Overview

## *Types of certified CDFIs:*

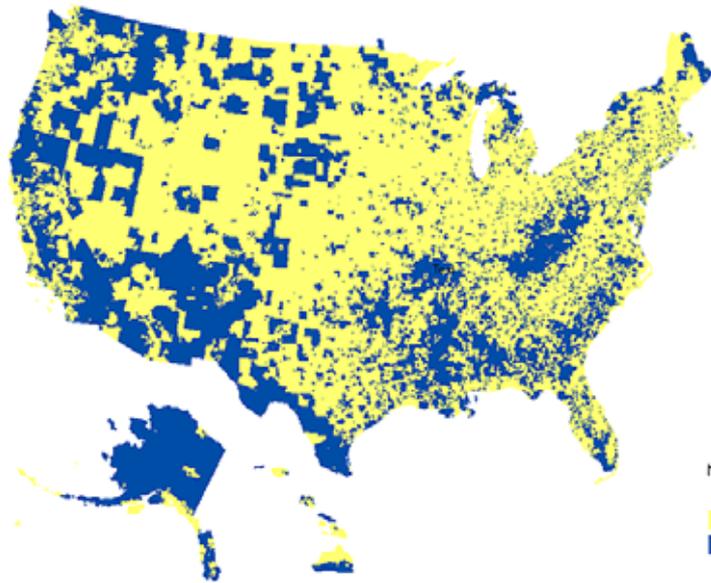
- ❖ Loan Funds
- ❖ Credit Unions
- ❖ FDIC-Insured Community Banks
- ❖ Bank Holding Companies
- ❖ Community Development Venture Capital Funds

**CDFI Depository Institutions** - Average asset size is \$32MM

**CDFI Non-depository Institutions** - Average asset size is \$21MM



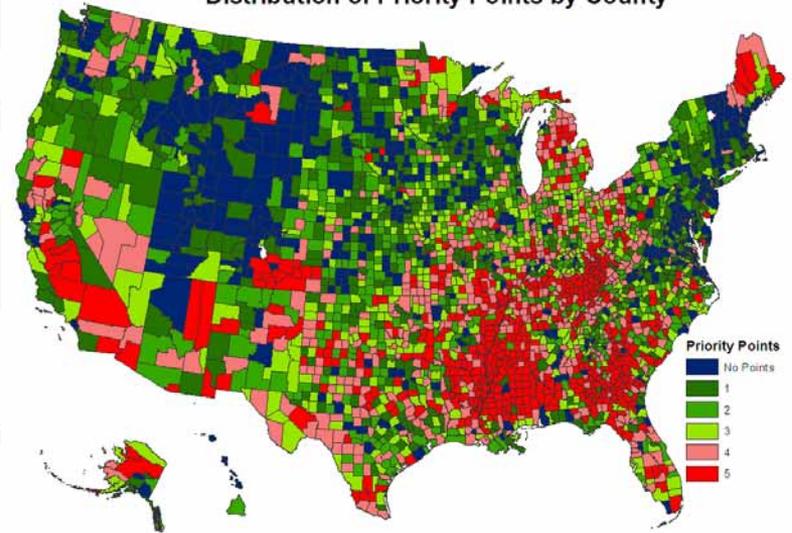
# CDFI Fund Overview - Areas of Need & Distress



Number of Census Tracts  
in parentheses

Yellow	Not Qualified (41,639)
Blue	Qualified (24,795)

Distribution of Priority Points by County



Priority Points

Dark Blue	No Points
Blue	1
Green	2
Light Green	3
Orange	4
Red	5

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# CDFI Fund Overview

## *CDFI Program Purpose*

- ❖ Promote economic revitalization and community development
- ❖ Help build the capacity of CDFIs to serve eligible Target Markets
- ❖ Leverage CDFI Fund resources





# FY 2011 CDFI Program

- ❖ Financial Assistance (FA)
- ❖ Healthy Food Financing Initiative (HFFI-FA)
- ❖ Technical Assistance (TA) – separate presentation





# Presentation Agenda

CDFI Fund Overview

**FY2011 CDFI Program**

- **Financial Assistance (FA)**
- **Healthy Food Financing Initiative (HFFI-FA)**

Comprehensive Business Plan (FA)

Application Review Process &  
Awardee Selection

Reminders



# FY 2011 CDFI Program

## ❖ **Financial Assistance (FA)**

- ❖ Allowable Uses of Funds
- ❖ Eligibility Factors
- ❖ Certification Criteria
- ❖ FA Applicant Categories

## ❖ **Healthy Food Financing Initiative (HFFI-FA)**

***Please See the NOFA for the FY 2011 FA Application Deadline***



# FY 2011 CDFI Program

## Financial Assistance Award Uses

- ❖ Financial Products
- ❖ Financial Services
- ❖ Development Services
- ❖ Loan Loss Reserves
- ❖ Capital Reserves
- ❖ Operations





# FY 2011 CDFI Program

## FA awards are available to:

- ❖ **Certified CDFIs**
- ❖ **Certifiable CDFIs:** entities that are not certified, but currently meet all seven certification requirements.
  - ❖ Must submit Certification Application by the deadline stated in the NOFA and be certified before entering into an Assistance Agreement.
  - ❖ Contact the Fund with questions about the Certification Application by the deadline stated in the NOFA



# FY 2011 CDFI Program

An entity **must meet all** of the following requirements to be certified as a CDFI:

1. Be a **Legally Existing Entity**;
2. Have a **Primary Mission** of promoting community development;
3. Be a **Financing Entity**;
4. Primarily serve an eligible **Target Market**;
5. Provide **Development Services** in conjunction with its financing activities;
6. Maintain **Accountability** to its defined Target Market; and
7. Be a **Non-Governmental Entity**, and not be controlled by any governmental entities.



# FY 2011 CDFI Program

## **Category I:** Small & Emerging CDFI Assistance (SECA)

- ❖ **Generally younger and/or smaller in asset size**
- ❖ **Maximum prior cumulative/aggregate FA award limit = \$600,000**
- ❖ **Maximum FA request = \$600,000**

## **Category II:** Core

- ❖ **All applicants that do not qualify for SECA category**
- ❖ **Generally older and/or larger in asset size**
- ❖ **Maximum FA request = \$2 million**



# Healthy Food Financing Initiative (HFFI)

## Healthy Food Financing Initiative (HFFI-FA) awards are available to:

- ❖ Certified CDFIs
- ❖ Certifiable CDFIs



## HFFI Goals:

- ❖ Eliminate food deserts in seven years
- ❖ Improve opportunities to purchase healthy foods
- ❖ Expand the number of quality jobs
- ❖ Spur livable communities and business growth
- ❖ Create new opportunities for agricultural producers



# Healthy Food Financing Initiative (HFFI)

## Process:

- ❖ View HFFI Webinar on CDFI Fund's website
- ❖ Select HFFI-FA on Award Request section (Part I, Question 5) of Application Information form
- ❖ Request FA and complete all necessary parts of the CBP
- ❖ CDFI Fund will send HFFI questionnaire to FA applicants that request HFFI-FA





# Presentation Agenda

CDFI Fund Overview

FY2011 CDFI Program

- Financial Assistance (FA)
- Healthy Food Financing Initiative (HFFI-FA)

**Comprehensive Business Plan  
(FA)**

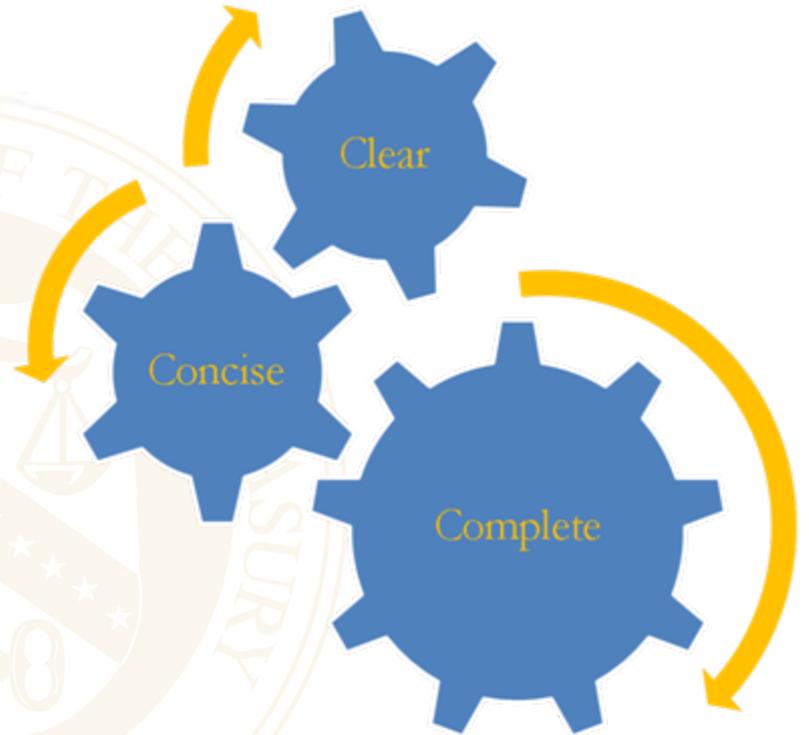
Application Review Process &  
Awardee Selection

Reminders



# Comprehensive Business Plan (FA)

- ❖ Changes for FY 2011
- ❖ Scoring Summary
- ❖ Part I (Mandatory Forms)
- ❖ Part II (FA Application)
- ❖ Matching Funds
- ❖ Grants.gov Submission Overview





# Changes for FY 2011

- ❖ Grants.gov
- ❖ New Application
- ❖ New Mandatory PDF Form
- ❖ Matching Funds
- ❖ FA or TA, not both
- ❖ Healthy Food Financing Initiative (HFFI-FA)





# CBP – Scoring Summary

CBP Section	TA Only Applicants	Category I/SECA	Category II/Core
<b>Executive Summary</b>	<b>Not Scored</b>	<b>Not Scored</b>	<b>Not Scored</b>
<b>High Impact Narrative</b>	<b>N/A</b>	<b>10 points</b>	<b>10 points</b>
<b>Target Market Needs</b>	<b>10 points*</b>	<b>10 points*</b>	<b>10 points*</b>
<b>Responsiveness to Target Market Needs</b>	<b>35 points</b>	<b>40 points</b>	<b>40 points</b>
<b>Delivery Capacity</b>	<b>35 points</b>	<b>40 points</b>	<b>40 points</b>
<b>Performance on Past Awards (if applicable)</b>	<b>Not Scored</b>	<b>Not Scored</b>	<b>Not Scored</b>
<b>Technical Assistance Proposal</b>	<b>20 points</b>	<b>N/A</b>	<b>N/A</b>

\* Includes up to 5 points based on distressed criteria

\*\*FA Applicants must complete Part II of CBP



# Mandatory Forms (Part I)

- ❖ **All Applicants Complete Part I, Mandatory Forms**
- ❖ **Complete SF-424 first!**
  - ❖ **Fields in Yellow are **mandatory****
  - ❖ **SF-424 links to the Application Information form**
- ❖ **Applicant Information form replaces Signature Page in myCDFI**
- ❖ **Non-certified Applicants must complete the Certification Checklist on the Applicant Information form**
- ❖ **Applicant Information Form contains all required Assurances and Certifications**



# Mandatory Forms (Part I)

- ❖ **Organizational Profile** (not scored)
  - ❖ Use sample template provided in Application instructions
- ❖ **Target Market Profile** (not scored)
  - Describe the Target Market and its demographic, economic, and/or household characteristics
  - Discuss the end-users of the Applicant's financial products and services
  - If serving a national Target Market, provide the geographic areas served in the past five years (county level or census tracts)



# CBP - Executive Summary (Part II)

✓ **Please Take Out Your FY 2011 FA Application Guidance and Ask Any Questions!**



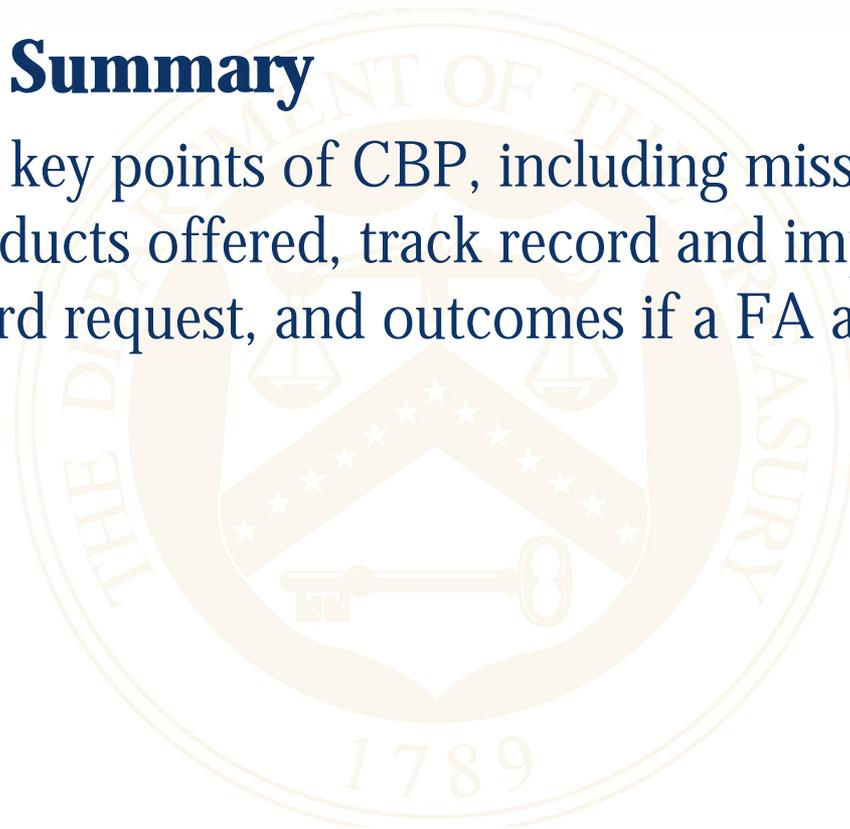


# CBP - Executive Summary (Part II)

Narrative (not scored):

## 1. Executive Summary

- ❖ Describe key points of CBP, including mission statement, main products offered, track record and impact, amount of total award request, and outcomes if a FA award is received





# High Impact Narrative

# High Impact Narrative





# High Impact Narrative

Narrative:

## 2. Significance of Requested Award

- ❖ Explain why the application should be funded
- ❖ What will the award be used to accomplish
- ❖ Timeline for achieving the CBP and capacity to deploy the award
- ❖ Discuss how the award will build the Applicant's capacity and impact the Target Market

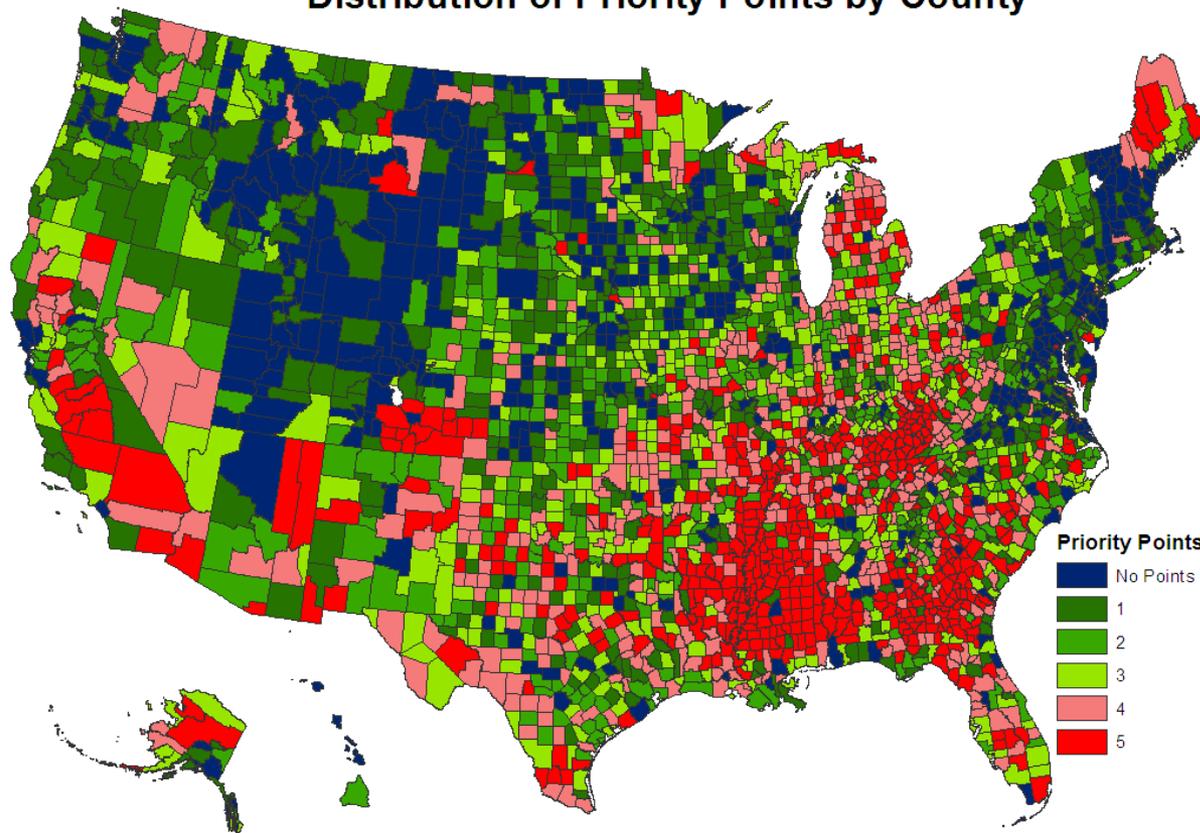
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# Target Market Needs

# Target Market Needs

Distribution of Priority Points by County





# Target Market Needs

Narrative:

## 3. Economic Distress and Priority Points

- ❖ Discuss the extent of economic distress within the Applicant's Target Market
- ❖ Review the CDFI Fund's Distress Indicator index to identify the distress rankings of counties the Applicant is proposing to serve (optional)
- ❖ Discuss the need in the distressed communities for credit, capital, and financial services



# Target Market Needs

## Charts and Attachments:

- **Customer Profile Chart (Chart D)**

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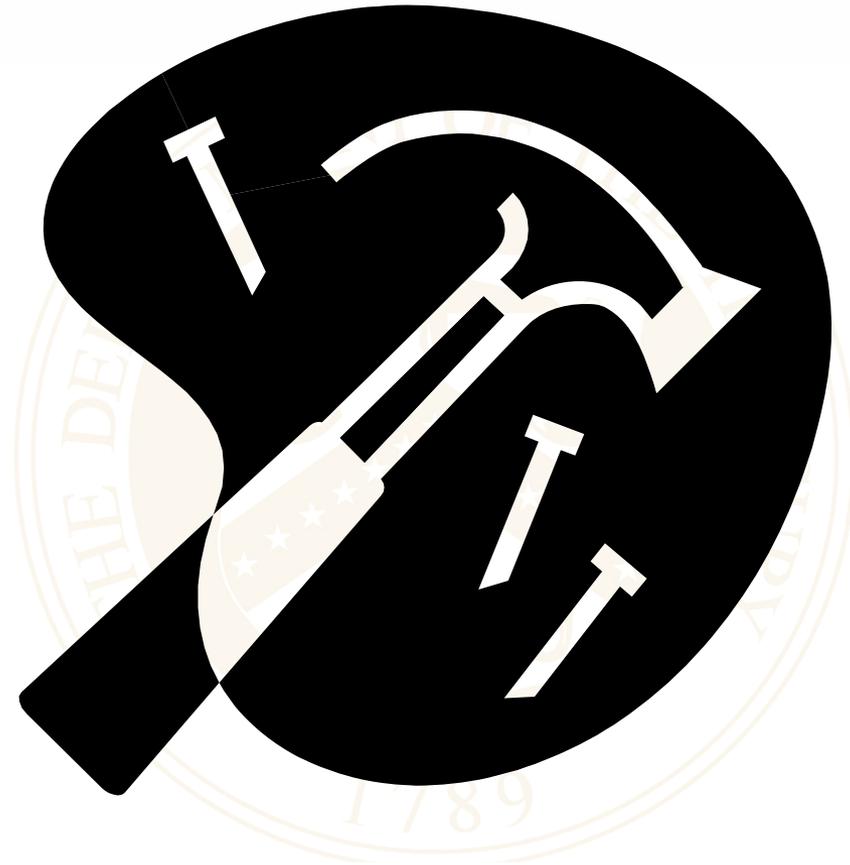
D. Customer Profile										
<b>Instructions:</b> Use this chart to identify the Customer Profile for the Applicant's Aggregate Activities (Aggregate is Mandatory) and up to three primary Financial Products and/or Financial Services provided by the Applicant. Select Fiscal Year from the dropdown menu. Select each Optional Product from the options in the "Activity" column dropdown menu. For each activity, identify percentages within Location, Income Characteristics, Gender, Racial/Ethnic Characteristics; Use "Other" category for any information particular to your activity. Provide actual characteristics of clients served, not goals or targets.										
Fiscal Year	Location	Income Characteristics				Gender	Racial/Ethnic Characteristics			Other
Activity	Certified Investment Area	Moderate Income (120% AMI)	Low Income (80% AMI)	Very Low Income (50% AMI)	Extremely Low Income (30% AMI)	Female-Headed Households (or Businesses)	African-American	Hispanic	Native American	(Describe)
Aggregate Activities										
Optional Product										
Optional Product										
Optional Product										

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# Responsiveness to Target Market Needs





# Responsiveness to Target Market Needs

Narrative:

## **4. Financial Products and Financial Services**

- ❖ Discuss the Applicant's financial products and services listed in Chart E and F
- ❖ Describe how each product or service addresses the needs of the Target Market

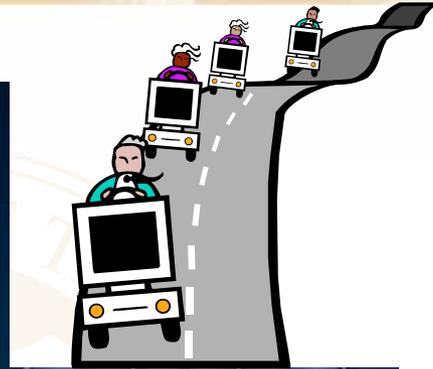
## **5. Service to the Target Market**

- ❖ Describe the Applicant's development services





# Delivery Capacity





# Delivery Capacity

Narrative:

## 6. Market Demand

- ❖ Describe the demand for the Applicant's financial products, development services, and/or financial services within the Target Market





# Delivery Capacity

Narrative:

## 7. Organizational Capacity

- ❖ Describe the Applicant's track record of providing financial products, development services, and/or financial services
- ❖ Describe the Applicant's management team & key staff
- ❖ Describe the Applicant's systems, policies, & procedures
- ❖ Describe the Applicant's financial capacity



# Delivery Capacity

## Charts and Attachments:

- **Financial Activities Level Chart (Chart G)**

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**G. Financial Activities Level Chart**

**Instructions:** Use this chart to identify up to five primary Financial Products and/or Financial Services provided or proposed to be provided by the Applicant. Select activity from the options in the "Activity" column dropdown menu. For each activity, identify total # and \$. Also for each activity # and \$ identify % of total provided to the Target Market. Report actual figures for the 3 most recently completed fiscal years. Report projected activity for the current fiscal year and the next three fiscal years. If the Applicant is a start-up, enter information on its parent or its own activities (if it has applicable activities), or N/A if it has not yet started to provide financial products or services. Provide details about each activity in the Application Narrative.

The chart assumes the Applicant's most recently completed fiscal year was 2009. If the most recently completed fiscal year was 2010, adjust the fiscal years as appropriate.

Activity	Dropdown	Historic Activity						Current Year		Projected Activity					
		2007		2008		2009		2010		2011		2012		2013	
		Amount	% to TM	Amount	% to TM	Amount	% to TM	Amount	% to TM	Amount	% to TM	Amount	% to TM	Amount	% to TM
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# Delivery Capacity

Narrative:

## 7. Organizational Capacity

- ❖ Describe the Applicant's management team & key staff

Table FA1 - Board Summary Information			
Name	Title	Years On Board	Role in Implementing Comprehensive Business Plan



# Delivery Capacity

Narrative:

## 7. Organizational Capacity

- ❖ Describe the Applicant's systems, policies, & procedures
  - Underwriting Process
  - Portfolio Review
  - Management of Financial Accounts
  - Management Information System (MIS)



# Delivery Capacity

Narrative:

## 7. Organizational Capacity

- ❖ Describe the Applicant's financial capacity
  - Type of Financial Statements included
  - Explain major discrepancies between Financial Statement line items and corresponding entries in Chart H.
  - Sufficient capital to meet current & projected demand?
  - Discuss cost of capital, operating budget
  - Discuss each Financial Ratio from Chart H
  - Discuss loan and/or equity investment performance



# Delivery Capacity

## Charts and Attachments:

- Financial Data Input Chart (Chart H)

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1		<b>H1. Financial Data Input Chart (Non-Regulated Entities)</b>								
2		<p><b>Filling in the Chart:</b> The historic section of the Financial Data Input Chart requires actual financial data from audited or reviewed financial statements for the last three completed fiscal years (or less, depending on length of time in operation). The projected activities should include the next three fiscal years, in addition to the current fiscal year. Applicant's should assume receipt of CDFI Funding in FY 2011, and include any Matching Funds (if applicable) in the projections. The top portion of the chart does not include any formulas. All formulas are yellow.</p>								
3		<p><b>Ratio Results:</b> Based on the data entered into the <u>Financial Data Input Chart</u>, specific performance ratios are automatically calculated in the MPS Ratios Table at the bottom. The MPS Ratios will calculate the Applicant's historic and projected ratios.</p>								
4		Historic Activity			Current	Projected Activity				
5		2007	2008	2009	2010	2011	2012	2013		
6		<b>Assets</b>								
7	a	Total cash and cash equivalents	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
8	b	Unrestricted cash and cash equivalents	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
9	c	Current: Gross Loans Receivables	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
10	d	Total Commitments	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
11	e	Total Current Assets	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
12	f	Noncurrent: Gross Loans Receivables	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
13	g	Less: Loan Loss Reserve	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
14	h	Total Outstanding Equity Investment Portfolio	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
15	i	Less: Net Unrealized Loss	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
16	j	Total Net Loans Receivables and/or Equity Investment Portfolio	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
17	k	Total Assets	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
18		<b>Liabilities</b>								
19	l	Total Current Liabilities	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
20	m	Total Notes Payable	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
21	n	Total Adjusted Notes Payable	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
22	o	Total Liabilities	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
23		<b>Net Assets</b>								
24	p	Unrestricted Net Assets	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
25	q	Total Net Assets Available for Financing	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
26	r	Total Net Assets	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -		
27		<b>Off-Balance Sheet Activity</b>								
28		Total Off-Balance Sheet Assets Available for								

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# Delivery Capacity

Financial Ratio Minimum Prudent Standards (MPS)	
Measure	Non-Regulated CDFIs
<p><b>Capital</b> Measures the underlying financial strength of an Applicant and whether it has sufficient cushion of assets to cover unexpected losses. The capital ratio identifies the percentage of the CDFI's total assets unencumbered by debt.</p> <p><b>Deployment</b> Measures how much of the Applicant's available funds is lent out or invested.</p> <p><b>Earnings</b> Measures whether the Applicant is earning sufficient revenue to cover its expenses.</p>	<p><b>Net Asset Ratio <math>\geq .20</math></b> Net Assets divided by Total Assets</p> <p><b>Deployment Ratio <math>\geq .50</math></b></p> <p><b>Net Income <math>\geq \\$0</math></b> Gross Revenues (including grants or other contributions) less Total Expenses. For-profit Applicants should deduct total pre-tax expenses from Total Revenue.</p>
<p><b>Earnings</b> Measures whether the Applicant is earning sufficient revenue to cover its expenses.</p>	<p><b>Earnings Ratio</b> There is no MPS for this measure; explain the ratio in the narrative.</p>
<p><b>Self-Sufficiency</b> Measures the percentage of operating costs a CDFI can cover with earned revenue.</p>	<p><b>Self-Sufficiency Ratio = <math>\geq .40</math> (non-profit) <math>\geq .70</math> (for-profit)</b></p>
<p><b>Operating Liquidity</b> Measures whether the Applicant has sufficient cash to cover at least three months of operating expenses. The operating ratio reports the availability of cash to cover short-term operating expenses.</p> <p><b>Asset-Liability Management</b> Measures whether the structure of the Applicant's debt is appropriate for its financial products.</p>	<p><b>Operating Liquidity Ratio= 1.00</b> Cash and Cash Equivalents that are not restricted in a manner that prevents their use in satisfying obligations represented by operating expenses DIVIDED BY 25% of total operating expenses for the four most recently completed quarters.</p> <p><b>Current Ratio = 1.25</b> Current assets divided by current liabilities.</p>

**Failing to Meet MPS Does Not Preclude An Applicant From Receiving an Award**

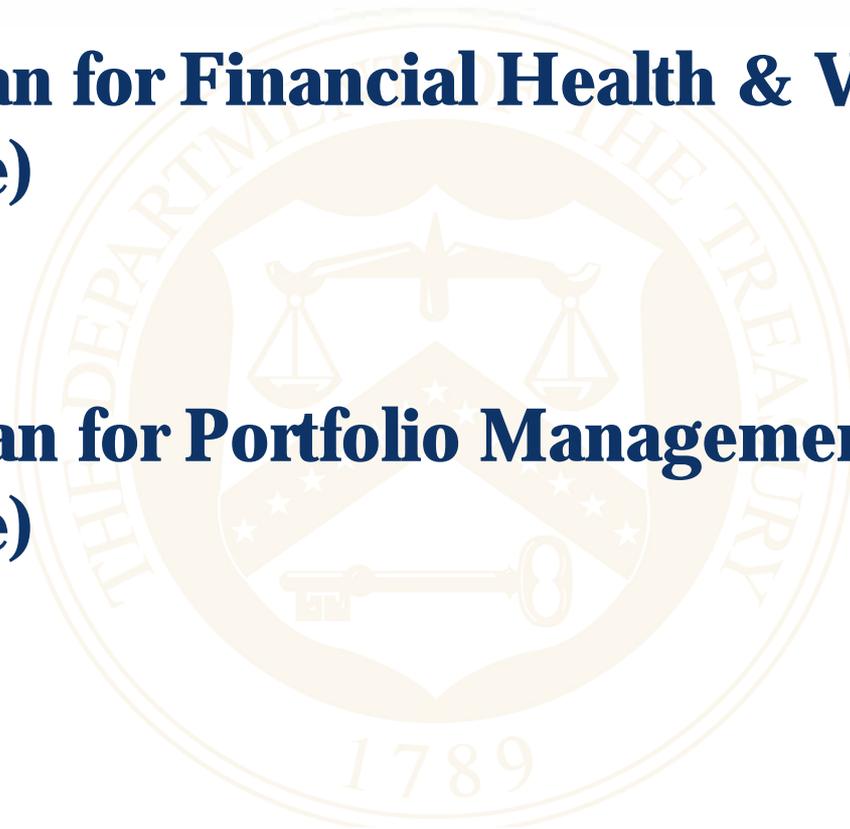


# Delivery Capacity

Narrative:

**7a. Action Plan for Financial Health & Viability (if applicable)**

**7b. Action Plan for Portfolio Management (if applicable)**



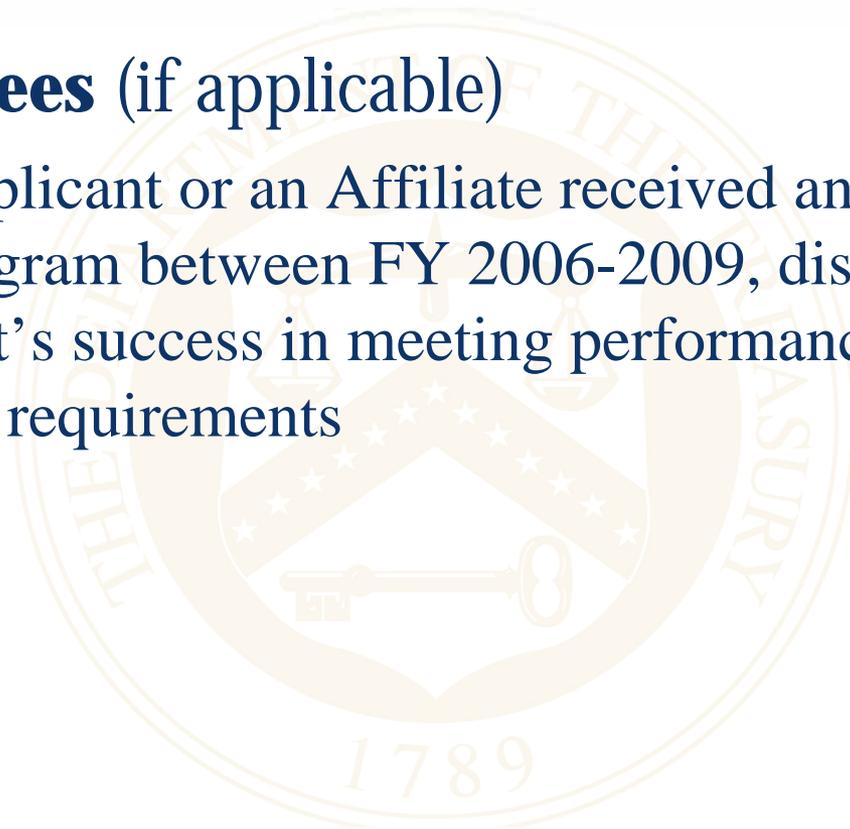


# Performance on Past Awards

Narrative:

## **8. Prior Awardees** (if applicable)

- ❖ If the Applicant or an Affiliate received an award under any Fund program between FY 2006-2009, discuss the Applicant's success in meeting performance goals and reporting requirements





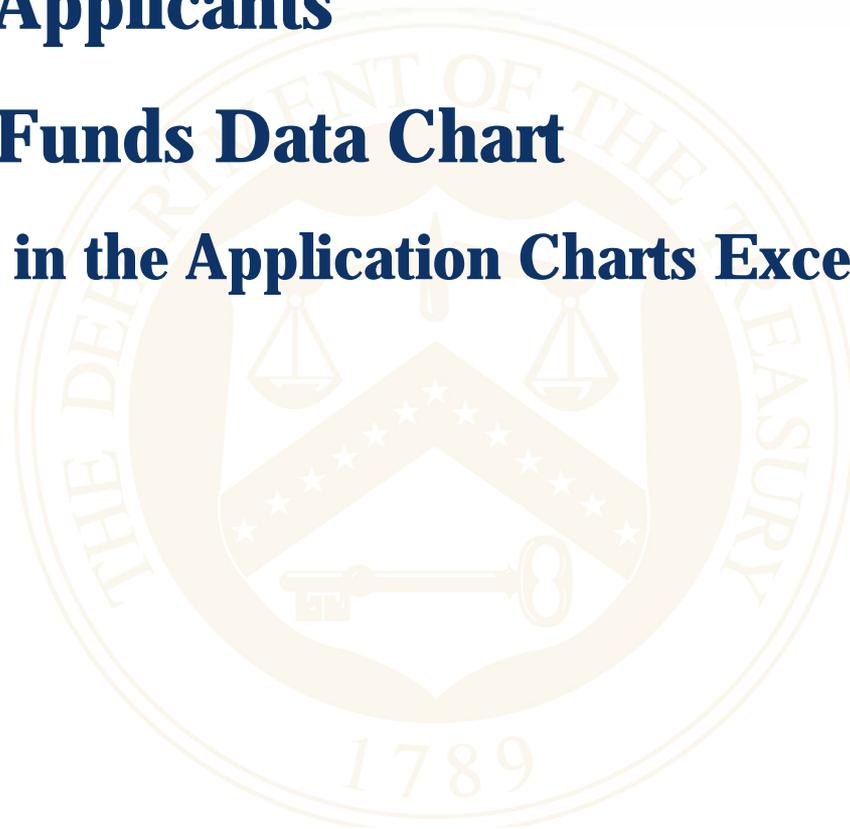
# **CBP – Application Charts Summary**

- A. Matching Funds Summary**
- B. Retained Earnings Calculators (3 versions)**
- C. TA Request Summary Chart**
- D. Customer Profile Chart**
- E. Financial Products Rate Sheet**
- F. Financial Services Rate Sheet**
- G. Financial Activities Level Chart**
- H. Financial Data Input Chart (3 versions)**
- I. Loan Portfolio Quality Chart**
- J. Equity Investment Portfolio Valuation**



# Matching Funds

- ❖ **Matching Funds are encouraged for all FA and HFFI-FA Applicants**
- ❖ **Matching Funds Data Chart**
  - **Chart A** in the **Application Charts Excel Workbook**





# Matching Funds

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A	B	C	D	E	F	G	H	I	K	L	M
1	<b>A. Matching Funds Summary</b>										
2	<p><b>Instructions:</b> Detailed instructions and a sample chart can be found in the Application. Review those carefully and have Matching Funds documents available when completing this chart. Remember the following important points:</p> <p>1) Fill in only one "Amount" column for each row. The date entry should correspond to the amount column and match status as explained in the Application instructions.</p> <p>2) If the Matching Funds are from a state and/or local government agency, Applicants must provide the contact name, title, and phone number of the Matching Funds source in the far right column. Use same column for any additional comments relevant to the Matching Funds entry.</p> <p>3) The appropriate Retained Earnings calculator (charts B1, B2, or B3) must be completed if the Applicant includes a Retained Earnings entry in this chart.</p> <p>4) If additional rows are needed insert them in the middle of the table so that the "Total" formulas are automatically updated.</p>										
3	Type	Amount In-Hand	Amount Committed	Amount to be Raised	Date	Comments & Contact	Total				
4	Equity Investment						\$ -				
5	Grant						\$ -				
6	Loan						\$ -				
7	Secondary Capital						\$ -				
8	Shares/Deposits						\$ -				
9	Retained Earnings						\$ -				
10	TOTALS	\$ -	\$ -	\$ -			\$ -				
11											
12											
13											
14											
15											

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**What's New at Grants.gov**

New Opportunities This Week

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New Self-Service iPortal - Get help 24 hours a day



# Grants.gov Submission Process

- ❖ New Grants.gov users should register ASAP and existing users should verify their account is current and active
- ❖ Application materials can be found on both Grants.gov and the CDFI Fund website

A screenshot of the Grants.gov website in a Windows Internet Explorer browser. The page title is "Grants.gov - Get Registered". The URL is "http://grants.gov/registration/get\_registered.asp". The page features the Grants.gov logo and navigation links: Search, Contact Us, Site Map, Help, RSS, and Home. The main content area is titled "GET REGISTERED" and includes the text: "In order to apply for a grant, you and/or your organization must complete the Grants.gov registration process. The registration process for an Organization or an Individual can take between three to five business days or as long as four weeks if all steps are not completed in a timely manner. So please register early!". Below this text, it says "Please choose one of the options below:" and provides two options: "Organization Registration" and "Individual Registration". The "Organization Registration" option includes a link to "Organization Registration Overview Tutorial". The "Individual Registration" option includes a link to "Individual Registration Overview Tutorial". On the left side, there is a navigation menu with sections: "FOR APPLICANTS" (Applicant Login, Find Grant Opportunities, Get Registered, Organization Registration, Individual Registration, Apply for Grants, Track My Application, Applicant Resources, Search FAQs, User Guides and Site Information), "APPLICANT SYSTEM-TO-SYSTEM", "FOR GRANTORS", "ABOUT GRANTS.GOV", "HELP", "CONTACT US", and "SITE MAP". On the right side, there is a "Sign-up for our 'Success' Quarterly Newsletter" box and a "Quick Links" section with links to "Latest News", "Grants.gov Blog", and "FOR APPLICANTS" (Grant Search, Grant Email Alerts, Get Registered, Applicant Login, E-File PIVIC Learn, Track My Application) and "FOR GRANTORS" (Grantor Login, New Agency Users, Resources).



# Grants.gov Submission Process

- ❖ SF-424 needs to be filled out first and will populate information into Applicant Information form
- ❖ Applicants **MUST** submit their application and all required attachments through Grants.gov
- ❖ Application submission questions should be directed to Grants.gov staff



*Please note: MyCDFI Fund is the CDFI Fund's primary source of communication with Applicants and should be kept updated*



# Presentation Agenda

CDFI Fund Overview

FY2011 CDFI Program

- Financial Assistance (FA)
- Healthy Food Financing Initiative (HFFI-FA)

Comprehensive Business Plan (FA)

**Application Review Process &  
Awardee Selection**

Reminders



# Application Review Process & Awardee Selection

- ❖ Completeness Review
- ❖ Eligibility Review
- ❖ Substantive Review
  - Reader Reviews
  - Staff Reviews
- ❖ Award Decisions
- ❖ Financial Management Award Obligation
- ❖ Award Notifications



# Application Review Process & Awardee Selection

## ❖ All Applicants:

- Must receive minimum number of points in each category
- Ranked from highest to lowest, based on each Applicant's cumulative scores
- Applicants are ranked within their own categories: SECA or Core



# Reminders

## Important Deadlines

Please see the NOFA for deadline dates for:

- Certification of Material Event Form
- CDFI Certification Application
- Last day for Certification Questions
- Last day for Applicant Questions
- FA/TA Applications





# Contacting the Fund

- ❖ **Programmatic Support:**
- ❖ [cdfihelp@cdfi.treas.gov](mailto:cdfihelp@cdfi.treas.gov) or 202.622.6355; option #2
- ❖ **Compliance Support:**
- ❖ [ccme@cdfi.treas.gov](mailto:ccme@cdfi.treas.gov) or 202.622.6330
- ❖ **Technical Support:**
- ❖ [ithelpdesk@cdfi.treas.gov](mailto:ithelpdesk@cdfi.treas.gov) or 202.622.2455
- ❖ **Legal Counsel Support:**
- ❖ See “How to Request a Legal Review” at [www.cdfifund.gov](http://www.cdfifund.gov)



**Thank You For Attending the Training!**

**Questions?**

